

Run Your Business Better.

iQcX[®]

Quality Control
Auto-Ticketing
Document Delivery
Trip Improvement

Cornerstone
information systems



iQCX is a web-based reservation management platform designed to help travel management companies, and online travel agencies to better manage reservations, issue tickets, deliver itineraries and produce travel program reporting and analysis. iQCX interacts with every major global distribution system and can be customized to integrate with other technology providers.

YOUR OPPORTUNITY

The iQCX Platform is leading edge technology in the European marketplace and addresses a very high cost set of TMC business pains.

- Increase ticket throughput by saving time and work in creating reservations
- Improve operating efficiency by optimizing workflow and increasing touch-less rates
- Reduce overhead by eliminating the cost of technology maintenance and management
- Increase revenue by directing agents toward the most profitable supplier relationships

CONTACT CORNERSTONE TODAY

Learn more about how iQCX can help you.

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QUALITY CONTROL iQCX QC

Ensures the reservation is complete and accurate.

- Verify reservation accuracy
- Validate contract application
- Monitor travel policy
- Perform file finishing
- Prepare for ticketing
- Prepare for reporting

TICKETING iQCX Ticketing

Issues basic tickets and complex split tickets and exchanges

- Immediately tickets all online reservations
- Eliminates ADM's related to ticketing errors
- Reduces after hours fees by conducting 24/7 reservations processing

ITINERARY DELIVERY iQCX Mail

- Creates branded itineraries
- Delivers customized content that complements each reservation
- Sends itineraries in multiple formats i.e. plain text email, PDF and HTML
- Provides online access of itinerary history

TRIP IMPROVEMENT

Three essential sub-components.

- **Fare Checker** -searches the GDS for better fare options
- **Seat Checker** -works to acquire seats preferred by traveler
- **Waitlist Checker** -queries availability of waitlisted segments

TICKETTRAK

Early detection ticket-tracking component

- Track and monitor open, used, & unused tickets
- Pre- and post-travel detection system

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Knowledge Is Power