

## iQCX Mail

### What is iQCX Mail?

iQCX Mail is a web-based application that allows you to easily produce and deliver customized itineraries and invoices for your customers.

### Why Use iQCX Mail?

Let's face it, keeping existing customers and winning new ones is the key to your survival. Most full-service agencies rely on quality of service as a competitive differentiator. However, when the only physical evidence of that service (the itinerary) is overlooked, you are no better than anyone else.

iQCX Mail improves your competitive edge by producing itineraries that:

- Differentiate your itineraries from itineraries everyone else sends.
- Deliver clear, concise and relevant content to travelers when they need it.

### iQCX Mail Delivers

With iQCX Mail you can:

- Create itineraries and invoices that reflects your company's brand.
- Develop customized content that complements each reservation.
- Send itineraries and invoices in multiple formats, including fax, plain text email, PDF and HTML.
- Customize up to 20 different itinerary elements (subject line, from name/address, logo, segment associate remarks, etc.) using automated business rules.
- Access an online archive of your itineraries for a complete history of agent-traveler communications.



"iQCX Mail has enabled our agents to deliver professional, customized travel itineraries to our customers and has been indispensable in allowing our agents to move more quickly from one task to the next. Cornerstone's products directly support our goal to provide professional, reliable service to our customers." - Abacus Travel